Management of user accounts in VigiFlow
Disclaimers

This material is based on the latest version of VigiFlow, released in September 2019. Some features are still under development, therefore the system appearance might differ from the slides included in this package.

This PowerPoint presentation has been developed by the UMC for training purposes. This material may be passed on to other users of VigiFlow.

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Who is a VigiFlow user?

- Any person who has access to VigiFlow
- Access to VigiFlow is granted by the national PV centre (competent authority)
- A VigiFlow user is registered to either the competent authority or to any of the affiliated sub-organisations
- To access VigiFlow - each person should have its own individual user account
“Administrator” role

• The head of the national centre should appoint at least one user that will have the “administrator” role.

The “administrator” has the responsibility of:

• Adding or removing VigiFlow user accounts
• Assigning the “administrator” role to other users
• Creating the decentralised structure by adding or removing centres affiliated to the national PV centre
• Granting the view and edit rights for each affiliated centre
“Administrator” role

- Only user(s) with “administrator” role will be able to see the **Manage accounts** button from the **Report list**
- Click the button to create sub-organisations and manage accounts
Create sub-organisations
Create sub-organisations

- Click on the + sign under the “National Centre O” to create a sub-organisation
Create sub-organisations

- Enter the name of the new sub-organisation and **Save**
Create user accounts
Add users

• To add users to a specific centre, click on the centre name in the hierarchy and you will see the list of users for this specific centre.
Add users

• Click on **Create new user**, add the person’s name and e-mail address and **Create**

• The “administrator” must inform the new user that the account has been created and the steps the new user should follow to access VigiFlow
To access VigiFlow

Please go to the following url: https://vigiflow.who-umc.org/

Please keep in mind that the availability of our services might be affected the third Wednesday of every month, between 19.00 and 22.00 Swedish time (GMT +1 hour), due to scheduled maintenance. For any questions please contact us at helpdesk@who-umc.org.
First time logging into VigiFlow

- Click the button “can’t access your account?”

Click this button
Administrator rights

• It is possible to give administrator rights to users on level 2 or 3. However, these administrators will be able to modify any organisations and accounts at any of the centres in the structure.

• It is recommended to limit the amount of administrator users if the national PV centre wants to have more control of the national PV system.
Delete user accounts
Delete users

• What should the administrator do when a certain user is not working at one of the organisations anymore?
  - Remove the user from a certain centre by clicking on **Delete** on corresponding row and the account will be deleted
List all users

The **List all users button** makes it possible to list all users within an organisational structure.

The list shows all users in alphabetical order, their e-mail and the organisation they belong to.
Manage accounts – List all users

- If you are looking for a specific user you can use the Find function in your browser (Ctrl + F).

If you need a list of email addresses you can copy-paste it into Excel for further filtering.