VigiFlow: How to log in

Step-by-step guide
To access VigiFlow

Please go to the following url: https://vigiflow.who-umc.org/

Please keep in mind that the availability of our services might be affected the third Wednesday of every month, between 19.00 and 22.00 Swedish time (GMT +1 hour), due to scheduled maintenance. For any questions please contact us at helpdesk@who-umc.org.
First time logging into VigiFlow

- Click the button “can’t access your account?”
Create your password

You will be directed to this page where you can create your password

Get back into your account

Who are you?

To recover your account, begin by entering your user ID and the characters in the picture or audio below.

User ID:

Enter your User ID. That is your email address. Eg. someone@domain.com

Use this code to enter in the space below.
Note! Pay attention to Capital letters.
Code generation

Get back into your account

Who are you?

To recover your account, begin by entering your user ID and the characters in the picture or audio below.

User ID: [ ]

Enter the characters in the picture or the words in the audio.

[Image of a code]

Click the “next” button

If the code is unclear, you can get a new code by clicking the indicated sign.
Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

- Email my alternate email

You will receive an email containing a verification code at your alternate email address (de*******@who-unc.org).

Click the “email” button
Verification code sent by email

You will get an email with the verification code. Don’t forget to check your junk mail, as it might end up there

Verify your email address

Thanks for verifying your [email protected] account!

Your code is: 124028

Sincerely,
Uppsala Monitoring Centre

This message was sent from an unmonitored email address. Please do not reply to this message.
Using the verification code

Here you can enter the verification code you received in your email.
Create your password

Get back into your account

verification step 1 ✓ > **choose a new password**

* Enter new password:

Password strength

* Confirm new password:

A strong password is required. Strong passwords are 8 to 256 characters and must combine uppercase and lowercase letters, numbers, and symbols. They cannot contain your username.

Follow some of the tips
To create a strong password
Confirming your password

Enter the password of your choice

Re-enter your password for confirmation
To sign into VigiFlow

Click here to go to the VigiFlow home page where you can log into the system using your newly created password.

Get back into your account
Your password has been reset

To sign in with your new password, click here.
When changing your password

- Enter your user name, which is your email address
- Click the button “can’t access your account?”, and follow the instructions.
For individuals who are granted access to the tool VigiLyze, you can use the same login details to access both systems VigiFlow and VigiLyze.